Terms of Business

|  |
| --- |
| W.S. Brister & Son Ltd is an independently owned company working within the funeral sector. |
| We aim to act in a professional manner and provide a courteous, sensitive and a dignified service to you.  |

**1 Estimates and Expenses**

**1.1** Our estimate is an indication of the charges likely to be incurred on the basis of the information and details we know at the time of estimate. Whilst we make every effort to ensure the accuracy of the estimate, the charges are liable to alteration particularly where third parties change their rates or charges.

**1.2** We may not know the total of third-party charges in advance of the funeral. However, we will give you a best estimate of such charges on the written estimate. The actual amount of the charges will be detailed and shown in the final account.

**1.3** If you amend your instructions, we will require your confirmation of the changes. We may need to make an extra charge in accordance with prices published in our current price list.

**2 Payment Arrangements**

**2.1** We realise that there may be unavoidable reasons for delay in payment of funeral invoices and naturally we take a sympathetic view.

**2.2** If accounts remained unsettled after 30 days, we reserve the right to charge interest of 2% per month unless otherwise agreed by us in writing.

**3 Data Protection**

**3.1** Your privacy is important to us. A copy of our privacy policy is available to view in accordance with the Data Protection Act 1998 and the procedures set by the Competition and Markets Authority.

**3.2** By signing this form you are confirming that you are consenting to W.S.Brister & Son Ltd holding and processing your personal data for the following purposes: to share the above contact details with the Church, cemetery, crematoria, minister/celebrant, stonemason, or any other third party relating to the funeral arrangements.

**4 Disclosure of interest**

 **4.1** W.S.Brister & Son is a trading name of W.S.Brister & Son, owned by:

Mr D. Biss & Mrs T. Pattison

**4.2** W.S.Brister & Son Funeral Directors operates from 100 Lenthay Road, Sherborne, Dorset DT9 6AG. Registered Office: Bishopbrook House, Cathedral Avenue, Wells, Somerset BA5 1FD. Registered in England and Wales No. 08511703